



Annual Impact Report 2023



Dignity for all.

قطر الخيرية
QATAR CHARITY

Annual Impact Report - 2023



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Qatar Charity is honored to present its Annual Report for the year 2023. As we reflect on the past year, we are proud to highlight the remarkable achievements, milestones, and impactful initiatives that have shaped our journey towards creating positive change in communities worldwide for a better life for all.

Throughout 2023, Qatar Charity remained unwavering in its commitment to supporting vulnerable communities across the globe.



Despite facing unprecedented challenges, Qatar Charity demonstrated resilience and adaptability, ensuring the continuity of our vital humanitarian and development work. We extend our heartfelt gratitude to our donors, partners, volunteers, and staff whose unwavering support and dedication have been instrumental in our achievements.

Thank you for joining us in our pursuit of a better life for all.



Message from the Chairman

Sheikh Hamad bin Nasser Al Thani

Chairman

I am pleased to present to you the highlights of Qatar Charity's impact in 2023, a year that adds to our ongoing humanitarian and development efforts aimed at achieving dignity for all. Unfortunately, this year was marked by an exceptional number of humanitarian crises, compelling us to redouble our efforts in fulfilling our humanitarian mission. We worked tirelessly to save lives and alleviate the suffering of those affected by crises around the world.

As we reflect on this year's achievements, let us acknowledge the great responsibilities we bear, anticipate the challenges ahead, and commit ourselves to greater action and giving in order to maximize our impact. In the face of multiple crises and harsh global conditions, humanitarian organizations, including Qatar Charity, have encountered significant challenges. These include restricted access to needy communities and the imposition of barriers that have hindered the delivery of humanitarian aid, as was notably evident in our response efforts for the people of Gaza.

Despite these challenges, our determination at Qatar Charity has only grown stronger. We remain steadfast in fulfilling our humanitarian duty, overcoming obstacles to reach those

in need with dignity and compassion. This commitment is driven by our trust in God, the unwavering generosity of our donors, and the vital support of our humanitarian and development partners.

Over the past year, Qatar Charity has been a leading force in addressing numerous complex and protracted humanitarian situations. From the devastating war in Gaza and the conflict in Sudan to the Kahramanmaras earthquake in southern Turkey and northern Syria, as well as the food security crisis in Somalia and natural disasters in Afghanistan, Morocco, and Libya, we responded to urgent and unprecedented challenges with decisive humanitarian action. We also continued our efforts in ongoing crises in Syria, Yemen, and Somalia, intensifying our support for displaced persons and refugees in Turkey, Lebanon, Jordan, and beyond. Last year saw a significant expansion in Qatar Charity's reach and impact, as we were able to assist more vulnerable communities and provide essential support to those affected by conflict and disaster. In addition to our emergency response, we implemented recovery programs and sustainable solutions that empower individuals and communities to rebuild their lives.



Our commitment to collaboration and partnership was also a key highlight of 2023. We signed several strategic agreements and memoranda of understanding to strengthen coordination with trusted global partners. These included partnerships with the United Nations Office for the Coordination of Humanitarian Affairs (OCHA) for health, water, and sanitation projects in Yemen, and agreements with the International Organization for Migration (IOM), the International Rescue Committee (IRC), and the United Nations High Commissioner for Refugees (UNHCR), among others. We also continued our close cooperation with the Qatar Fund for Development to enhance the efficiency and coordination of humanitarian efforts worldwide.

As we mark four decades of charitable work, I would like to extend my heartfelt gratitude to His Highness Sheikh Tamim bin Hamad bin Khalifa Al Thani, Amir of Qatar, and His Highness the Father Amir, Sheikh Hamad bin Khalifa Al Thani. Also, I must express my deepest appreciation, on behalf of Qatar Charity and all those working with us, to our generous donors, whose unwavering support has been the cornerstone of our achievements, and to our volunteers, whose dedication and noble spirit continue to shape a brighter future for all. We ask Allah to grant us and you success, guidance, and righteousness, to illuminate our path, and to guide us towards that which pleases Him.

May the peace, mercy, and blessings of Allah be upon you.



Message from the CEO

Yousef bin Ahmed Al-Kuwari

Chief Executive Officer

The year 2023 presented exceptional challenges for the world, and particularly for our region, as humanitarian crises reached unprecedented levels. Conflicts and natural disasters drove these crises to their highest point in a decade, with over 340 million people in urgent need of humanitarian assistance. A significant portion of those affected reside in countries such as Afghanistan, Syria, Sudan, Yemen, Somalia, and Palestine, where the basic necessities for protection and dignity are gravely lacking.

In the face of such extensive human suffering, compounded by the global food crisis that has left more than 230 million people facing severe hunger, the resources available within the international humanitarian system were insufficient to meet growing needs. Nevertheless, Qatar Charity remained at the forefront of humanitarian response, extending aid to those most affected, despite mounting challenges in reaching vulnerable populations.

At the beginning of the year, we responded swiftly to the Kahramanmara earthquake, which struck southern Turkey and northern Syria. Qatar Charity was among the first humanitarian organizations on the ground, providing urgent shelter, nutrition, and essential items to approximately 1.8 million people in the affected areas. Our commitment extended to long-term recovery, in partnership with the Turkish government, to support the reconstruction of educational and

healthcare institutions, along with other vital infrastructure destroyed by the earthquake. In Sudan, where over 25 million people require humanitarian assistance and 800,000 stand on the brink of famine amid one of the world's most critical crises, Qatar Charity swiftly responded to the displacement crisis. Despite unprecedented access challenges, we provided urgent food, healthcare, water and sanitation, shelter, child care, and livelihood assistance to more than 444,000 affected individuals, including internally displaced persons and refugees in neighboring countries.

In Somalia, where a severe food crisis has been exacerbated by prolonged drought and climate change, nearly 7 million people are facing extreme food insecurity. Qatar Charity's aid reached over 1.2 million individuals, providing food assistance to 738,000 people. Additionally, Qatar Charity played an active role in the urgent humanitarian response to the Al-Haouz earthquake in Morocco, which affected 300,000 people, and the Derna floods in Libya, impacting more than 800,000 individuals. We successfully delivered critical, life-saving aid to over 100,000 people in both countries.

As the last quarter of the year began, the tragic war on Gaza erupted, leaving the world stunned by the sheer scale of destruction and human suffering. Over two million people, meaning the entire population of Gaza, half of whom are children, are in desperate need

of urgent humanitarian aid and protection. From the onset of this humanitarian crisis, Qatar Charity, in close collaboration with local partners, the United Nations, and international humanitarian organizations, swiftly initiated life-saving assistance in the areas of food, water, medicine, and shelter, despite the immense challenges faced by all humanitarian agencies in accessing the Strip. The image of aid convoys stalled at the Rafah crossing, unable to enter Gaza, remains a stark reminder of the dire situation, with hundreds of thousands still waiting for aid. Despite these obstacles, we remain resolute in our commitment to stand with the people of Gaza and advocate for their fundamental right to a life of dignity. We will continue our unwavering support, using all available means, to ensure that humanitarian efforts persist and sufficient aid reaches those in need.

We also continued to implement our development and humanitarian programs across 60 countries, reaching over 10 million beneficiaries worldwide with an intervention volume exceeding \$328 million. Our support encompassed aid for Rohingya refugees and Syrian displaced persons and refugees both within Syria and in neighboring countries. Through our offices and local partners, we executed a wide array of impactful projects and initiatives. Notable accomplishments include the establishment of several schools for orphans in Bangladesh, the provision of prosthetic limbs for individuals with disabilities in Pakistan, the creation of the "Ebsar" camp to battle blindness in Tanzania, and the distribution of school supplies to orphans in Sudan.

Additionally, we laid the foundation for the City of Dignity in northern Syria, a residential complex designed to include 1,680 housing units along with essential facilities and

infrastructure. Our successful initiatives and campaigns included "Ramadan: Leave Your Mark", the "Merciful Hearts" campaign, the "50,000 Lives" campaign, the "Man Ahyaha" (Who revived it) campaign, and the "AlAqraboon" initiative. The "Rofaqaa" program for child care also expanded, reaching 200,000 sponsored orphans.

Furthermore, we continued to enhance the effectiveness and efficiency of delivering humanitarian and development aid, expanding the geographical reach of our field offices. We remain committed to localizing aid by strengthening the implementation of programs through local partners, as this approach ensures the most efficient and effective delivery of assistance to those in need.

As we present the 2023 Annual Impact Report, which highlights our global activities and programs, I would like to extend my heartfelt gratitude to all our donors for their unwavering support and trust, to our partners, local actors around the world, volunteers, and everyone who contributes to the success of our humanitarian initiatives and creates a lasting impact on the lives of those in need.

The achievements of Qatar Charity would not have been possible without the grace and guidance of Allah, and the spirit of solidarity and generosity within the Qatari community. Your commitment to our mission fortifies our resolve to continue our efforts and strive for greater impact, with the goal of ensuring a dignified life for all.

We ask Allah for continued guidance and success.

Peace, mercy, and blessings of Allah be upon you.



OUR STORY



1984

A group of Qatari philanthropists came together to form a community initiative called "The Committee of Qatar for Orphan Sponsorship" to support orphaned children in neighbouring countries.

1992

The initiative is officially established as an NGO under the name "Qatar Charity", expanding its activities and outreach to support relief and development assistance.

1997

Qatar Charity is granted consultative status at ECOSOC, making it one of the first MENA-based NGOs to be invited to contribute to the UN's civil society discussions.



2013

Qatar Charity launches the "Rofaqa" Initiative to provide comprehensive services for orphaned children and youth.

2022

With field offices in 33 countries and implementing partners in 40 others, Qatar Charity is at the forefront of global response serving millions across the world.

2023

Today, Qatar Charity has significantly expanded its reach and impact, empowering individuals and communities to rebuild their lives. Their humanitarian interventions have affected nearly ten million people across more than 55 countries.

OUR MISSION AND VISION



Our Vision

We envision a world in which all human beings have the right to live in peace and dignity



Our Mission

We implement development and humanitarian projects, mobilize support and resources, and build effective partnerships to provide a decent life for all by:

- Providing a decent life for children and their families
 - Alleviating the suffering of those affected by crises
 - Contributing to inclusive and sustainable development
 - Promoting peace and social cohesion
 - Promoting social development and charitable giving in the State of Qatar
-



Our Values & Pillars

- Affiliation and Respect
- Cooperation and Integration
- Responsibility and Accountability
- Achievement and Creativity
- Transparency and Compliance





VALUES AND STRATEGY

Our Strategy

Qatar Charity's five-year strategy for 2021-2025 sets out the commitment at the heart of its actions; to preserve human dignity for all. Our strategic direction for the upcoming years commits us to:

Protect children and their families

Assist populations affected by conflict or disaster

Promote inclusive and sustainable development

Promote social cohesion

Qatar Charity identified seven areas for strengthened, accelerated, and targeted action towards addressing the root causes of vulnerability, through which we aim to lay the foundation for long-term and sustainable solutions, and these include:

- Providing sustainable social welfare systems for vulnerable segments
- Providing quality education to fight poverty
- Providing humanitarian assistance to victims of disasters and conflicts
- Providing economic empowerment opportunities for rural communities
- Providing public services and facilities in remote areas to fight multidimensional poverty
- Promoting crisis and climate-resilient food security
- Enhancing disaster preparedness to mitigate the impact of disasters and create resilient communities
- Appropriate, accessible, and affordable technology for community development and humanitarian response

WHERE WE WORKED IN 2023

Field Offices

Through its 32 field offices, Qatar Charity actively contributes to addressing the development needs of vulnerable communities and providing humanitarian interventions to those affected by disasters and crises.

We work closely with communities impacted by natural disasters and conflicts, ensuring an accurate assessment of their needs and delivering tailored humanitarian and development solutions. Our local presence allows us to engage directly with beneficiaries, ensuring their involvement in assessing needs and shaping the appropriate response. This proximity also enhances the effectiveness and timeliness of our interventions, while amplifying the voices of those affected within the international community, ensuring a coordinated and comprehensive response.

Europe

Albania
Bosnia and Herzegovina
Kosovo
Kyrgyzstan

MENA

Jordan
Mauritania
Morocco
Palestine
Somalia
Tunisia
Yemen
Sudan
Djibouti

Asia

Bangladesh
Nepal
Malaysia
Pakistan
Sri Lanka
Turkey

Africa

Burkina Faso
Chad
Comoros
Côte d'Ivoire
Ethiopia
Gambia
Ghana
Kenya
Niger
Nigeria
Senegal
Tanzania
Mali



How do we select countries?

Qatar Charity identifies countries based on objective and transparent criteria, including the extent of needs, access to beneficiaries, opportunities for partnership and cooperation across sectors, cooperation with the government, and the legislative environment for NGOs.

HOW DO WE SELECT OUR PROJECTS?

At the heart of project selection is a robust set of principles:

1. Harmony with national development strategies and priorities of the countries we work in.
2. Harmony with the Sustainable Development Goals.
3. Humanitarian assistance that is in accordance with national emergency response plans.
4. Initiatives that are suitable and tailored to the specific needs of beneficiaries.
5. Facilitation of access to assistance for all, especially the most vulnerable.
6. Participation and active involvement of beneficiaries in all aspects of response, from planning and programming to implementation and evaluation.
7. Managing the initiative in its various stages, from determining the need, to monitoring and evaluation through design, implementation, and follow-up.
8. Responding to the humanitarian needs articulated by the UN Humanitarian Response Plans.
9. Addressing the protection and humanitarian development needs of refugees articulated by the urgent humanitarian response plans.



OUR DONORS



Individuals

Private donations represent more than 90% of Qatar Charity's income. With a community-focused fundraising model met with the utmost accountability towards the donor, Qatar Charity has preserved its position as one of the most trusted NGOs in the MENA region.



Institutional Funding

Qatar Charity benefits from grants and donations disbursed by government donor agencies like the Qatar Fund for Development, by UN agencies such as UNHCR, WFP and OCHA, and international Networks such as the Start Network.



The Private Sector

Within the framework of social responsibility, companies inside the State of Qatar are emerging as a reliable donor.

OUR ALLIANCES AND NETWORKS



1997

ECOSOC

Qatar Charity was granted consultative status at ECOSOC in 1997, making it one of the first MENA-based NGOs to be invited to contribute to the UN's civil society discussions.



1997

International Organization for Migration

Qatar Charity was the first organization in MENA to become a consulting member of IOM. This affiliation allows Qatar Charity to collaborate on a broad range of migration issues globally, from emergency and post-conflict assistance to counter-trafficking interventions and assisted voluntary returns.



2016

Start Network

Qatar Charity joined the Start Network, a UK-based initiative made up of various international NGOs, working to address the challenges and shortcomings of the current humanitarian funding system. The network's pool fund is collectively owned and managed by its members. In 2023, Qatar Charity has received fund of \$500,000 for relief projects in Nepal, Yemen and Somalia.



2018

The UN Department of Global Communication

The association with the Department of Global Communication constitutes a commitment to disseminate information and raise public awareness about the purposes and activities of the United Nations and issues of global concern. As a member, Qatar Charity focuses a portion of its publications and information activities on the work of the United Nations and helps expand its outreach.



2019

The Core Humanitarian Standards Alliance

Qatar Charity joined the CHS Alliance, a network of more than 150 leading organizations working together to strengthen accountability and put people affected by crises at the heart of humanitarian and development responses. In 2023, Qatar Charity was granted a degree of confidence by the CHS Alliance validating that Qatar Charity is committed to applying and continuously improving its humanitarian standards.



2023

The Alliance for Child protection in humanitarian action (CPHA)

Qatar Charity joined the Alliance to support global efforts dedicated to delivering high-quality and effective child protection interventions in humanitarian context, allowing for greater impact.

2023 IN NUMBERS



10,144,806 Beneficiaries

Beneficiaries directly supported by our projects and programs, including children, women, the elderly, and people with disability in 59 countries.



1,943,749 Beneficiaries

People provided with clean water and sanitation.



147,068 Beneficiaries

Refugees, displaced persons, and other vulnerable groups were provided with winter essentials as part of the «Warmth and Peace» campaign across 14 countries.



203,447 Beneficiaries

Children sponsored in 38 countries.



14,756 Projects

Sustainable development projects realized in 54 countries.



262 Operations

Emergency and humanitarian operations delivered in 33 countries.



SECTORS IN ACTION

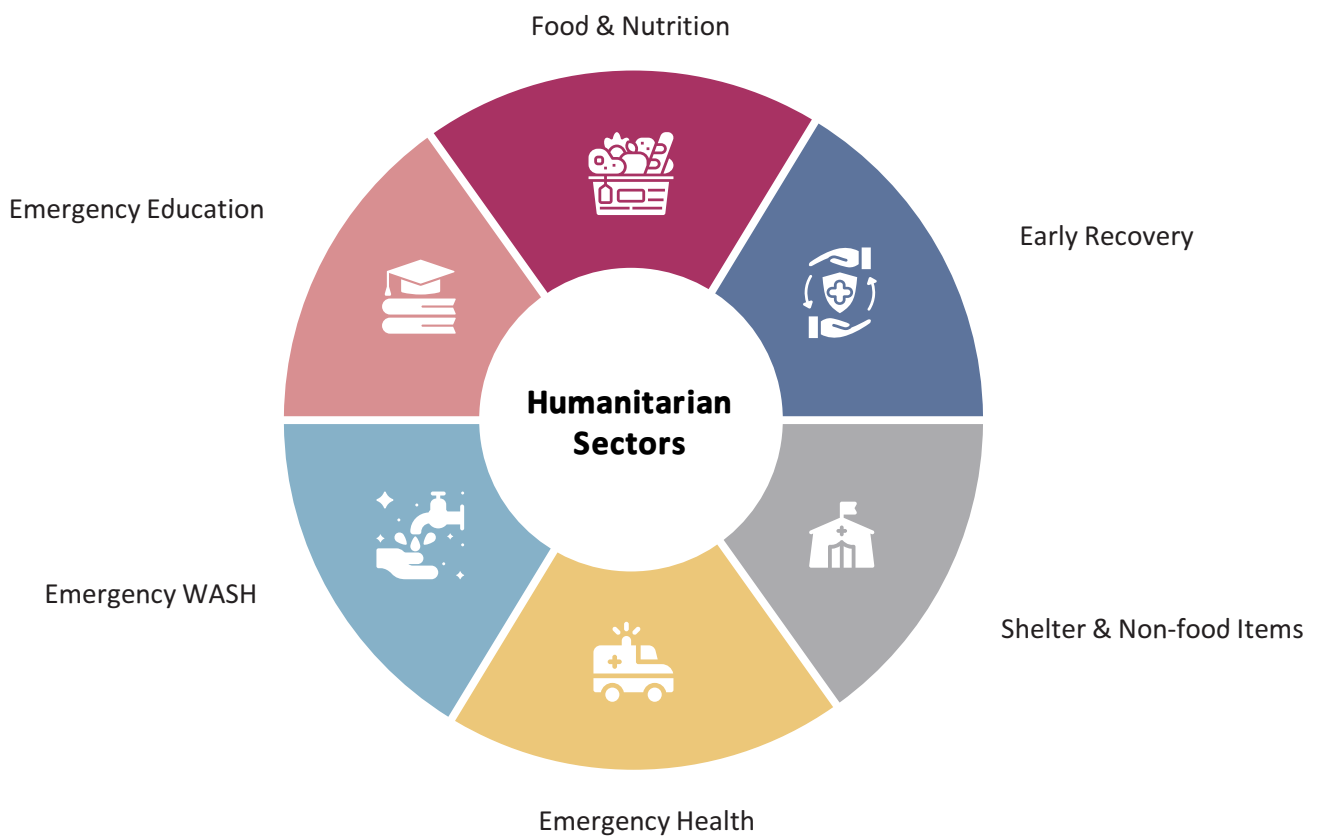
Qatar Charity through its field offices and implementing partners, responded to crises and addressed development challenges across eight development sectors and six humanitarian sectors.



Humanitarian Interventions

21 %

\$ 70,471,323

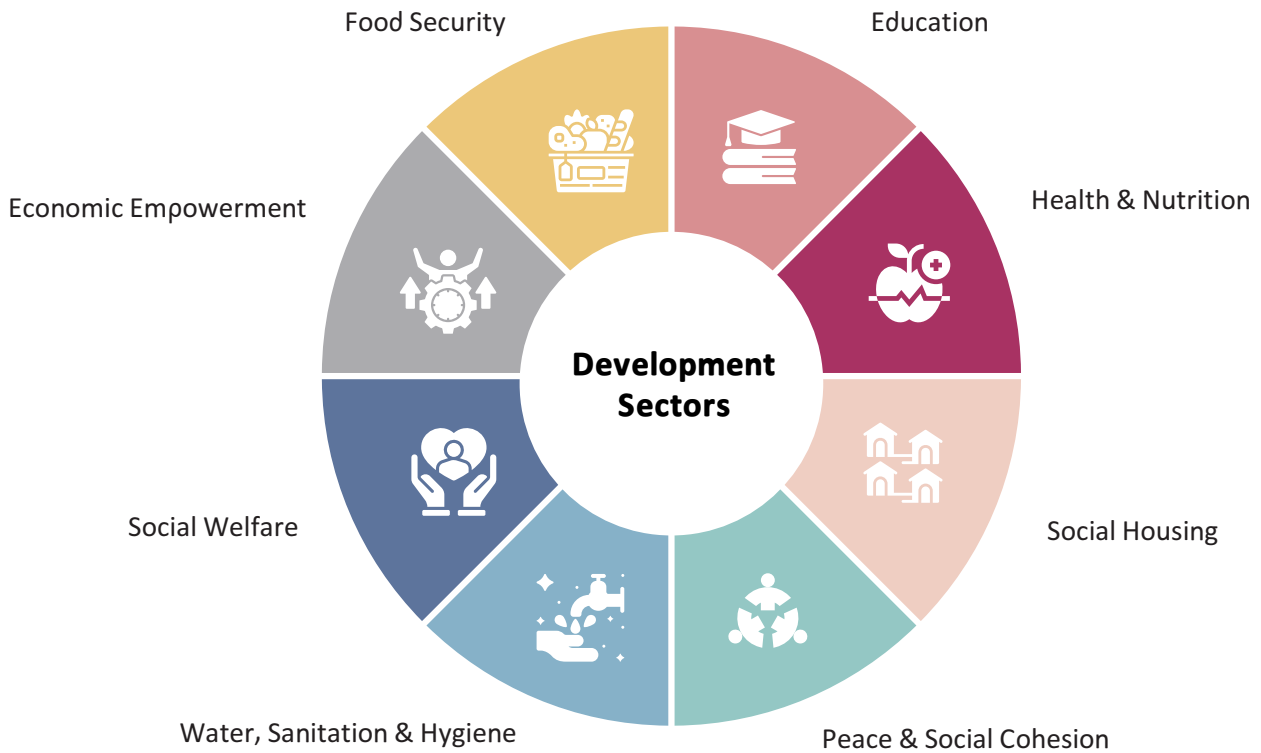




Development Interventions

79 %

\$ 270,051,416



GOVERNANCE

External Regulation

Regulatory Authority for Charitable Activities

Qatar Charity operates under the supervision of the State of Qatar's Regulatory Authority for Charitable Activities (RACA). RACA provides the legal and regulatory framework for the establishment and management of charities in the country, which is aligned with the guidelines of leading international charity regulators.

External Audit

Qatar Charity undergoes an annual external audit conducted by Mazars Group. The audit takes place in headquarters and across all field offices by local external auditors accredited in those countries. Mazars also conducts audits to ensure Qatar Charity's compliance with anti-money laundering (AML) and counter-terrorist financing (CTF) regulatory requirements.

Internal Regulation

Policies and Procedures

Qatar Charity's external and internal work is underpinned by a set of 60 policies and 140 procedures approved by the board of directors that provide guidance for all its operations.

Board of Directors

The board oversees independent and specialized committees in risk management, compliance and audit, which have clear roles and responsibilities in line with RACA's regulatory instructions and Qatar Charity's internal regulations. The board also undergoes an annual self-evaluation process as stipulated by its self-evaluation, self-compensation and conflict of interest policies.

Risk Management

Risk management is an essential part of Qatar Charity's governance system, having adopted a risk-based approach in all aspects of its work by using advanced tools to manage any existing and emerging risks. Qatar Charity worked on developing a risk management system tailored to the high-risk work of NGOs, which allows us to identify, anticipate, and mitigate risks before, during, and after the delivery of humanitarian and developmental aid.

Country Risk Assessment Tool

Qatar Charity developed a country assessment tool to evaluate the risks associated with working in more than 70 countries based on five main indicators:

1. Transparency International's corruption perception index
2. The Financial Action Task Force (FATF) classification
3. The Fund for Peace's Fragile States Index
4. The Institute for Economics and Peace's Global Terrorism Index

Risk Mitigation Systems

Qatar Charity recognizes the potential risks associated with the misuse of NGO funds. To mitigate these risks, the organization implements rigorous control procedures, which include establishing robust fund-raising practices, verification processes to ensure proper use of funds, stringent financial management across its external offices, and advanced procedures in delivering aid. Additionally, Qatar Charity employs advanced tools for conducting due diligence proportionate to the risk levels of all entities associated with the organization. This includes leveraging high-tech solutions provided by leading companies such as Refinitiv. Through this system, all stakeholders partners, donors, and beneficiaries are screened against various sanctions lists, including the UN Security Council's consolidated list, the EU and Qatar sanctions lists, the US Office of Foreign Assets Control (OFAC) list, and the sanctions lists of relevant beneficiary countries.

Internal Audit

One of the main objectives of the audit is to enhance internal control through a specialized committee, department and policy. A quarterly internal audit report is submitted to the board to ensure transparency and facilitate oversight.

Financial Reporting

Qatar Charity is committed to being open and transparent about where its funds come from and how it is allocated. All financial reports are available to the public on Qatar Charity's website.



قطر الخيرية
QATAR CHARITY



OUR LARGEST INTERVENTIONS IN 2023

Country	Amount	Beneficiaries
Syria	\$ 24,462,399	1,310,401
Somalia	\$ 20,953,306	1,262,742
Lebanon	\$ 11,451,718	97,392
Yemen	\$ 10,957,040	310,786
Palestine	\$ 10,324,183	742,233
Turkey	\$ 10,177,367	736,704
Sudan	\$ 8,869,243	667,303
Kyrgyzstan	\$ 8,813,069	141,415
Jordan	\$ 8,545,849	384,701
Ghana	\$ 8,411,946	282,595
Pakistan	\$ 7,573,009	503,448



Responding to Crises

Responding to Crises and Humanitarian Relief

The year 2023 saw an unprecedented rise in the number of people impacted by both emerging and protracted humanitarian crises, whether driven by conflict or natural disasters.

Qatar Charity's humanitarian interventions throughout 2023 focused on delivering rapid, appropriate, and coordinated responses to the most critical crises. Our efforts aimed to alleviate the suffering of displaced persons, refugees, and those affected by humanitarian emergencies, while contributing to the fulfillment of their basic rights.

In 2023, Qatar Charity reached **5.5 million** beneficiaries with lifesaving interventions in **33** countries



Food and Nutrition

\$ 23,621,820

4,105,697

Beneficiaries



Emergency Health

\$ 10,934,910

753,065

Beneficiaries



Shelter & Non-food Items

\$ 8,918,597

193,767

Beneficiaries



Emergency WASH

\$ 3,229,053

318,542

Beneficiaries



Emergency Education

\$ 4,030,195

40,082

Beneficiaries



Livelihood Opportunities

\$ 19,736,745

101,321

Beneficiaries



TURKEY & SYRIA EARTHQUAKES (January 2023)

In February 2023, a powerful earthquake struck Turkey and Syria, resulting in a high number of casualties and displacing thousands of individuals. Qatar Charity swiftly mobilized relief efforts to provide essential aid to affected populations and those grappling with the aftermath of the disaster in close coordination with relevant parties.

From the earliest hours following the earthquake, Qatar Charity's field teams swiftly mobilized to distribute urgent relief aid to the victims. Simultaneously, an emergency relief campaign titled "Save Earthquake Victims in Turkey and Syria" was launched, aimed at alleviating the suffering of affected communities and contributing to the recovery efforts.

Our Response

1,409,161

TOTAL BENEFICIARIES

\$ 17,818,488

TOTAL COST (USD)



Food and Nutrition

1,137,925

Beneficiaries



Shelter and NFIs

120,609

Beneficiaries



Emergency and Health

220,800

Beneficiaries



Livelihood Opportunities

1,915

Beneficiaries



THE SUDANESE CONFLICT (April 2023)

The outbreak of conflict in Sudan in 2023 triggered one of the largest humanitarian crises in the world, displacing over 10 million people both internally and externally. As a result, 25 million individuals were left in desperate need of humanitarian assistance, with 800,000 on the brink of famine.

Qatar Charity promptly initiated urgent humanitarian aid, providing essential support including food, health services, water, sanitation, shelter, and livelihood assistance to those affected by the crisis.

Our Response

579,054

TOTAL BENEFICIARIES

\$ 4,905,251

TOTAL COST (USD)



Food and Nutrition

459,455

Beneficiaries



Emergency Health

93,175

Beneficiaries



WASH

22,957

Beneficiaries



Livelihood Opportunities

3,467

Beneficiaries

FLOODS IN LIBYA (September 2023)

The catastrophic floods that struck Derna, Libya, in September 2023 resulted in significant loss of life and widespread destruction, demanding immediate humanitarian intervention. In response, Qatar Charity swiftly conducted a rapid assessment of the humanitarian needs. Collaborating with local partners, we launched emergency relief efforts aimed at alleviating the suffering of those impacted by the disaster in the affected areas.

Our Response

37,000
TOTAL BENEFICIARIES

\$ 477,055
TOTAL COST (USD)



Food and Nutrition

16,000
Beneficiaries



Emergency Health

5,000
Beneficiaries



Shelter & NFIs

5,500
Beneficiaries



WASH

5,500
Beneficiaries



Relief

5,000
Beneficiaries



MOROCCO EARTHQUAKE (September 2023)

In September 2023, Morocco was struck by a powerful earthquake that claimed thousands of lives and caused widespread destruction to homes and infrastructure, particularly in the Al Haouz region. In response, Qatar Charity swiftly launched an emergency appeal to mobilize resources and support the affected communities. Our urgent humanitarian assistance focused on providing urgent essential aid, including food, health services, and shelter, to help mitigate the devastating impact of the earthquake.

Our Response

34,770
TOTAL BENEFICIARIES

\$ 1,527,897
TOTAL COST (USD)



Food and Nutrition

5,000
Beneficiaries



Shelter & NFIs

23,070
Beneficiaries



Emergency Health

5,600
Beneficiaries



Emergency Education

1,100
Beneficiaries

AFGHANISTAN EARTHQUAKE (October 2023)

The devastating earthquake that hit Afghanistan in October 2023 resulted in extensive damage and loss of life, prompting urgent humanitarian responses to meet the immediate requirements of affected communities. Qatar Charity initiated the "Help Afghanistan" campaign to assist those impacted and aid in their recovery and reconstruction efforts.

Our Response

35,000

TOTAL BENEFICIARIES

\$ 565,051

TOTAL COST (USD)



Food and Nutrition

20,000

Beneficiaries



Emergency Health

10,000

Beneficiaries



Shelter & NFIs

5,000

Beneficiaries

GAZA

The ongoing war in Gaza since October 2023 has resulted in an unprecedented humanitarian catastrophe, marked by widespread destruction, a massive loss of life, and large-scale civilian displacement. In response to the overwhelming human suffering, Qatar Charity launched the "For Palestine" campaign, mobilizing resources to address the urgent humanitarian needs of Gaza's population. This initiative aims to alleviate the suffering of those affected and help secure their basic rights. Qatar Charity continues to deliver critical humanitarian aid, including food, shelter, non-food items, medical supplies, and other emergency relief, utilizing air bridges and crossing points to ensure aid reaches those in need.

Our Response

585,756

TOTAL BENEFICIARIES

\$ 6,328,820

TOTAL COST (USD)



Food Supply

353,866

Beneficiaries



Emergency Health

135,964

Beneficiaries



Shelter & NFIs

34,277

Beneficiaries



WASH

34,649

Beneficiaries



SOMALIA HUNGER CRISIS

Somalia's chronic food security crisis worsened in October 2023 due to a combination of prolonged drought and conflict-related displacement, pushing large segments of the population to the brink of severe famine. This crisis led to widespread food insecurity, heightened malnutrition rates, and a severe risk of famine among vulnerable groups, particularly children and displaced persons.

In response, Qatar Charity intensified its food security interventions, delivering life-saving assistance to alleviate the suffering of those affected. The organization reached marginalized communities, providing essential food aid, as well as health and water services.

Our Response

220,820
TOTAL BENEFICIARIES

\$ 3,246,466
TOTAL COST (USD)



Food and Nutrition

88,520

Beneficiaries



Emergency Health

42,420

Beneficiaries



Livelihood Opportunities

180

Beneficiaries



WASH

5,000

Beneficiaries



Relief

84,700

Beneficiaries



ROHINGYA REFUGEES CRISIS

The Rohingya refugee crisis has evolved into a protracted humanitarian emergency, worsened by the effects of climate change and ongoing instability. This has further intensified the suffering of displaced populations and strained the livelihoods of both refugees and host communities. Qatar Charity has remained steadfast in providing life-saving support and assistance to Rohingya refugees. In recognition of its ongoing efforts, the Ministry of Disaster Management and Relief in Bangladesh has classified Qatar Charity as one of the largest contributors to Rohingya refugee relief.

Our Response

169,247
TOTAL BENEFICIARIES

\$ 2,753,420
TOTAL COST (USD)



Food and Nutrition

124,117
Beneficiaries



Emergency Health

25,000
Beneficiaries



Shelters and NFIs

18,630
Beneficiaries



Emergency Education

1,500
Beneficiaries



SUSTAINABLE AND INCLUSIVE DEVELOPMENT

OUR DEVELOPMENT IMPACT IN 2023

This year, Qatar Charity continued to address the root causes of vulnerability, particularly in conflict-affected states and fragile contexts by ensuring that we promote sustainable livelihoods and enhancing community resilience to withstand future challenges.

In 2023, Qatar Charity's development aid reached over **4.6 million beneficiaries** across **54 countries**.



Social Housing
\$ 17,807,754
12,381
Beneficiaries



Food Security
\$ 16,776,756
971,987
Beneficiaries



Child & Social Welfare
\$ 165,120,643
819,987
Beneficiaries



**Health &
Nutrition**

\$ 7,026,864

483,926

Beneficiaries



**Economic
Empowerment**

\$ 6,710,351

34,448

Beneficiaries



**Water, Sanitation,
& Hygiene**

\$ 19,703,752

1,943,749

Beneficiaries



Education

\$ 36,905,293

366,044

Beneficiaries

SDG2: ZERO HUNGER



Syria

Beneficiaries: **20,000**

Qatar Charity Offers Food Assistance to Internally Displaced Syrians (IDPs)

To enhance food security among IDPs, Qatar Charity set up a bread production line in Sarmada, a village in northern Syria, to support the distribution of free bread to 20,000 IDPs daily living across six displacement camps including, Babiska, Barisha, and Sarmada for four consecutive months. The production line is designed to offer employment for 20 individuals. It operates at a capacity of 3.2 tons of flour per day, resulting in 3,820 bundles of bread daily. Its maximum production capability reaches approximately 10 tons per day.

Kenya

Beneficiaries: **63,000**

Seasonal Food Assistance Project in Kenya

Qatar Charity provided seasonal food assistance to over 10,500 families in Kenya, contributing to enhanced food security for vulnerable groups facing the risks of worsening food insecurity.

SDG3: GOOD HEALTH & WELLBEING



Bangladesh

Beneficiaries: **100,000**

Thousands of Rohingya Refugees Receive Essential Eyecare

Qatar Charity and Orbis, continue to collaborate to provide essential eye care treatment to Rohingya refugees and the local host population in Cox's Bazar, Bangladesh. In one year, more than 75,000 eye examinations have been conducted, accompanied by over 18,000 surgeries performed, prescriptions for glasses issued, and medicines dispensed.

The two-year program, funded by Qatar Charity, is strengthening the eye health network by facilitating training for over 300 individuals, ranging from frontline health workers to doctors and nurses. Currently, more than 130 individuals have received essential training.

Tanzania

Beneficiaries: **2,360**

Ibsar Camp for Blindness Prevention in Tanzania

Qatar Charity organized the 'Ibsar Camp for Combating Blindness' in Tanzania with the aim of mitigating preventable visual impairment. Over the course of 10 days, the medical camp catered to 2,360 individuals, offering a range of services such as eye examinations, treatments, cataract surgeries, and the provision of eyeglasses. Additionally, the initiative included awareness-raising campaigns and training workshops to further empower the local community.

Rohingya

Beneficiaries: **25,000**

Providing Health Services to Rohingya Refugees

Throughout 2023, Qatar Charity continued the provision of free medical services to thousands of Rohingya refugees in Bangladesh, through the health center it has set up at Rohingya Camp No. 21 in Teknaf in Cox's Bazar. The number of beneficiaries during the past year surpassed 25,000 refugees.

Pakistan

Beneficiaries: **20,000**

Setting Up a Healthcare Facility in Pakistan

Qatar Charity has set up a rural health center (RCH) in the Jhang District of Punjab province, Pakistan. This center is designed to enhance and elevate healthcare services for the district's population.

The upgraded facility includes doctors' offices, a dental clinic, a pharmacy, a laboratory, a labor room, a nursing area, an emergency room, an X-ray room, and a specialized section dedicated to maternal and child healthcare. It is expected to positively impact 20,000 residents in the targeted rural areas.

Somalia

Beneficiaries: **20,000**

Recently Established Health Center in Somalia

Qatar Charity laid the foundation stone for a health center in the city of Bartiri in the state of Jubaland, Somalia, in the presence of the Minister of Interior of the State of Jubaland. The center is expected to provide integrated health services, benefiting 20,000 people from the city and neighboring areas that suffer from the lack of basic services. The health center includes a reproductive health department, an emergency department, doctors' rooms, a health education room, a mid-wife's room, a medical statistics room, a laboratory, a vaccination room, and a pharmacy.

Ghana

Beneficiaries: **20,000**

Establishing Healthcare Clinics in Rural Ghana

In 2023, Qatar Charity opened two new health centers in the cities of Tamale and Savlgo in Northern Ghana providing various medical services to the community.

Pakistan

Beneficiaries: **500**

Free Health Camp in Pakistan

Qatar Charity organized a free health camp in the Sanghar district of Pakistan, aimed to heighten awareness regarding acute malnutrition among children. Medical services were also provided to children and their mothers, such as medical tests for diabetes, blood pressure, HIV, hepatitis B & C, and pregnancy.

SDG4: QUALITY EDUCATION



Bangladesh

Beneficiaries: **3,500**

Fifteen Schools Catering to Orphaned Children in Bangladesh

Qatar Charity commenced the construction of 15 schools in Bangladesh for orphans. The schools which are set to host nearly 3,500 students, will include academic and residential facilities, classrooms, dormitories, and activity halls.

Pakistan

Beneficiaries: **1,500**

New Classrooms in Punjab and Sindh

Modern model classrooms were built in public schools located in the Punjab and Sindh provinces of Pakistan. These classrooms were furnished and equipped with bathrooms featuring hand-washing facilities. Additionally, water tanks were installed to ensure students had access to clean drinking water.

Bangladesh

Beneficiaries: **1,000**

Four New Schools in Bangladesh

Qatar Charity commenced the construction of four new schools in Gaibandha, Gopalganj, Meherpur, and Bogra, all districts in Bangladesh, to benefit more than 1,000 children. The schools are part of Qatar Charity's ongoing efforts to build and equip more schools to improve education access to students from marginalized communities. These schools will provide a supportive learning environment for orphaned children, as well as those belonging to disadvantaged families to ensure they continue their education.

Multiple Countries

Beneficiaries: **7,000**

Empowering Teachers

In 2023, Qatar Charity extended vocational training and skills development programs to over 7,000 teachers across regions including Somalia, Palestine, Mauritania, northern Syria, and elsewhere. The support included the provision of monthly financial rewards that contribute to supporting them in carrying out their educational duty.

Nepal

Beneficiaries: **160**

A New School in Nepal

Qatar Charity constructed and furnished a building for the Shree Janata Secondary School in the Rampurkhap village under the Paroha municipality of Nepal. The intervention included the distribution of school supplies to orphans in Kathmandu, the capital of Nepal.

SDG6: CLEAN WATER & SANITATION



Bangladesh

Beneficiaries: **104,179**

WASH Services in Bangladesh

To ensure the provision of essential healthy services in rural areas, Qatar Charity constructed 508 water wells and equipped them with toilets in key locations across Bangladesh, benefiting over 104,179 rural citizens.

Pakistan

Beneficiaries: **177,761**

Clean and Safe Drinking Water in Pakistan

Qatar Charity has constructed 1,482 hand pump wells in remote areas of Pakistan to provide clean water and sanitation services. These projects were implemented in the Peshawar and Nowshera districts of the Khyber Pakhtunkhwa province, where residents face severe challenges in accessing potable water. This intervention supported approximately 25,000 families, with some beneficiaries also participating in awareness campaigns focused on personal hygiene and disease prevention.

Syria

Rehabilitation of the New Bablit Water Station in Northern Syria

Qatar Charity has rehabilitated and operated the Bablit water station in northern Syria. The efforts also included the rehabilitation of all its main and subsidiary irrigation channels. This station provides irrigation water to approximately 5,000 hectares of cultivated land in the region.

Sudan

Beneficiaries: **19,000**

Safe Drinking Water for Internally Displaced Persons in Sudan

To ensure the provision of clean drinking water and sanitation facilities to internally displaced persons (IDPs) living in the shelter centers in Port Sudan, Qatar Charity reached 1,200 families and distributed 1,200 water collection and storage equipment. The efforts also included WASH campaigns in the shelter centers, the provision of hygiene materials and supplies, as well as the maintenance of sewage facilities in some of the areas within the shelter centers.

Pakistan

Beneficiaries: **3,000**

Solar-Powered Water Projects in Pakistan

Three solar-powered water pumps and ten hand pumps were installed in the Sinjar area, which is grappling with drought and water scarcity. These installations will benefit more than 3,000 people by providing them with access to clean and reliable water sources.

Pakistan

Beneficiaries: **55,000**

Clean Water and Hygiene Projects in Flood-Affected Districts in Pakistan

Qatar Charity, in partnership with UNICEF, provided essential clean water and hygiene services in Rajanpur, Punjab. The initiatives included the installation of 25 solar-powered water pumps, the construction of 10 water ponds, and the installation of toilets for approximately 500 families. These efforts benefited over 55,000 individuals impacted by the severe floods that affected Pakistan in 2022.

Pakistan

Beneficiaries: **170,000**

Climate-Resilient Water, Sanitation, and Hygiene (WASH) Emergency Response to Floods in Balochistan, Pakistan

In collaboration with UNICEF, Qatar Charity focused on restoring water, sanitation, and hygiene services in three districts of Naseerabad, Balochistan. The project involved renovating climate-resilient WASH facilities and ensuring their maintenance and sustainability. This response provided crucial support to more than 170,000 people affected by the floods.

SDG8: Decent Work & Economic Growth



Somalia

Beneficiaries: **6,000**

Enhancing Food Security in Somalia Through Agricultural Projects

Qatar Charity provided agricultural equipment, seeds, and tools to support 150 farmers to secure their harvests in the rainy season in the governorates of Galgdud and Bay, reaching 6,000 people.

SDG11: Sustainable Cities & Communities



Syria

Beneficiaries: **8,500**

'Al Karama' City in Northern Syria

Qatar Charity laid the foundation stone for the 'Al Karama' city near the Al-Bab city in northern Aleppo's countryside. The city is expected to serve as a safe and model housing complex for approximately 8,500 internally displaced Syrians.

Pakistan

Beneficiaries: **50**

New Orphanage in Pakistan

Qatar Charity recently launched an orphan hostel in Tando Muhammad Khan, a remote rural region in Pakistan's Sindh province, aimed at offering a secure environment for orphaned children to reside and pursue their education. This orphanage, established in collaboration with Pakistan Bait Ul Mal, safely accommodates up to 50 children.

Bangladesh

Beneficiaries: **2,200**

326 Homes for Rohingya Refugees

Qatar Charity has initiated the reconstruction of 326 homes for Rohingya refugees in Cox's Bazar, Bangladesh, specifically in the Balukhali camp. These homes were tragically destroyed by a fire that swept through the refugee camp in March. Working in collaboration with the Office of Refugee Affairs, Relief, and Return of the Government of Bangladesh, the reconstruction efforts have commenced to provide shelter and support to those affected by the disaster.

Bangladesh

Beneficiaries: **800**

Four Orphanages with Schools in Bangladesh

Qatar Charity opened four orphanages in Bangladesh, including schools to support orphaned children in their education. The orphanages are designed to accommodate 800 orphaned children. Spread across three distinct regions of Bangladesh—Gazipur, Meherpur, and Brahmanbaria—the orphanages include classrooms, residential sections, a kitchen, a dining hall, teachers' rooms, and restroom facilities.



CAMPAIGNS & INITIATIVES

Rofaqa

Improving The Wellbeing of Children in Need

In 2023, Qatar Charity sponsored 203,447 children across 38 countries, providing them with regular assistance through a total budget of \$110 million.

By the end of 2023, the number of qualitative projects and multi-service centers for orphans, children and their families reached 303.

Qatar Charity's "Rofaqa" initiative is a sponsorship program that focuses on improving the well-being of the most vulnerable children. Through this program, we strive to address the root cause of children's vulnerability by providing children and their families with essential services, equipping them with vital life and job skills to improve their socio-economic well-being, and empowering them to break the cycle of poverty.

Inception

- Since its inception, Qatar Charity has been dedicated to child sponsorship and has worked to enhance welfare systems in the countries where we operate.
- Initially established as a community-led initiative to sponsor children orphaned by conflicts and disasters in countries neighboring Qatar, Qatar Charity has since expanded into various other fields. Despite this growth, childcare remains a pivotal sector of Qatar Charity's aid work.
- During the years 2003-2023, the number of children sponsored by Qatar Charity has reached 532,220 across 59 countries.
- We aim to enhance the living conditions of families with sponsored children by providing opportunities for them to engage in income-generating projects. Since 2006, Qatar Charity has facilitated 45,336 such projects for these families.



Support Provided

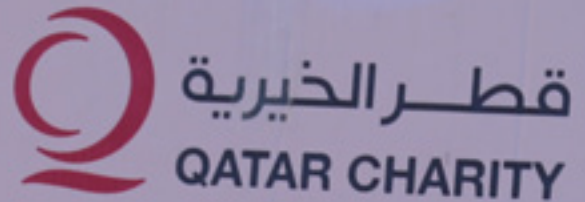
- Monthly financial support throughout the sponsorship period.
- Community projects encompassing education, health, sports, and entertainment, including lectures, and training workshops.
- Economic empowerment initiatives for widows, mothers, and children transitioning out of sponsorship.
- University sponsorship by covering tuition fees.
- Intermittent assistance to cover expenses like laptops, eyewear, bicycles, or for psychological support and household repairs.

Integrated Care for Children

We strive to ensure that the children we sponsor receive integrated care, including health, education, and cultural support. We also work to develop their skills and capabilities to enable them to be active members of their communities.

Sponsored orphans on Umrah trips, Number of beneficiaries: **126**

Qatar Charity sponsored a total of 126 orphans, along with their mothers, to perform Umrah. The Umrah trips are part of Qatar Charity's continuous efforts to provide comprehensive care to the children sponsored under the "Rofaqa" initiative.



MULTI-SERVICE CENTERS

71 centers established for orphans

232 multi-service centers for orphans and their families

Multi-Service Centers For Orphans

Raf City For Human Development

Turkey

.....
1,000

Beneficiaries

providing education, health, sports and social services for orphaned Syrians in Turkey.

Orphan Care Center

Bosnia

.....
2,400

Beneficiaries

Providing welfare support to orphaned children.



Qatar Charity established model cities and multi-service centers for orphaned children and their surrounding communities, each of which includes multiple facilities such as homes, schools, clinics, playgrounds and other facilities.

Taiba Orphanage Education City

Sudan

.....
1,575

Beneficiaries

The largest complex providing education, healthcare and inclusive services for orphaned children and students.

Al-Kubaisi Orphan Care Center

Bangladesh

.....
3,150

Beneficiaries

Providing inclusive services for orphaned children and students.

Qatar Training Center

Kosovo

.....
5,000

Beneficiaries

Providing skills development training for orphans and students.



AL-AQRABOON INITIATIVE

Social Welfare Inside Qatar

Qatar Charity's "Al-Aqraboon" initiative aims to provide financial assistance to needy communities within the State of Qatar to help them meet their needs. Through this initiative, stipends and financial assistance were extended to widows, economically vulnerable women, debtors, families with limited or no income, individuals with disabilities, students requiring financial aid, and other needy communities.

Programs	Beneficiaries
Al-Aqraboon Initiative	34,121
Community Centers, Volunteer Initiatives, & Programs	305,103
Regular Financial Assistance for Families	1,283
Seasonal Assistance	77,125
Total Cost of Initiatives, Programs, and Activities Executed in Qatar	\$ 105,347,699



"LEAVE YOUR MARK" RAMADAN CAMPAIGN

The "Leave your Mark" Campaign 2023 was implemented in 41 countries, distributing over 1,200,000 food baskets and ready-to-eat meals. The campaign also included healthcare services and clean water provisions. Additionally, 5,944 children were sponsored, and 1,342 decent homes were provided.



Number of beneficiaries:
1,249,003

SEASONAL FOOD SECURITY PROGRAM 2023

Qatar Charity provided seasonal food assistance to more than 317,000 families in 40 countries, aiming to enhance food security for vulnerable groups at risk of deteriorating food conditions.



Number of beneficiaries:
811,645



COMPASSIONATE HEARTS INITIATIVE

Qatar Charity introduced the "Alquloob Alrahima" initiative, also known as "Compassionate Hearts," which addressed congenital heart defects in children across Senegal, Somalia, Bangladesh, Ghana, and Pakistan through cardiac catheterization, eliminating the necessity for open heart surgeries.



Number of beneficiaries:
265 Children in need
of medical support



"50,000 LIVES" CAMPAIGN

Qatar Charity launched the '50,000 Lives' campaign aimed at providing treatment to 50,000 individuals with eye conditions. The campaign centered on the organization of medical camps to carry out medical examinations, cataract surgeries, and operations for children, as well as ensuring they received necessary medicines and treatments.



Number of beneficiaries:
50,000



IBSAR (EYESIGHT) CAMPAIGN

Qatar Charity has launched the "Ibsar" campaign which aims to combat preventable blindness through the provision of eye treatment. The program targets visually impaired and blind adults and children in multiple countries including Bangladesh, Tanzania, Côte d'Ivoire, Ghana, Nigeria, Burkina Faso, Somalia and Mali. In 2023, the program has treated more than 19,500 children, allowing them to return to school, and enabling adults to regain their normal lives after surgery.



Number of beneficiaries:
19,500



MAKING A SMILE INITIATIVE

Qatar Charity launched the "Making a Smile" initiative, also known as, "Sinaat Allbtisamah" to help treat children with cleft lips. The program runs in five countries including Ghana, Somalia, Pakistan, Tanzania, and Nigeria.



Number of beneficiaries:
1,000



"MAN AHYAHA" (WHO REVIVED IT) CAMPAIGN

Qatar Charity initiated the "Man Ahyaha" campaign to aid children under five years old afflicted by severe and acute malnutrition in Somalia and Pakistan. The campaign included providing nutritional support, conducting medical assessments, and delivering life-saving therapeutic nutrition services.



Number of beneficiaries:
5,607



CHRONIC DISEASES TREATMENT

Qatar Charity's initiative to provide support and care for patients suffering from non-communicable (chronic) diseases. These diseases encompass four main categories: cardiovascular diseases (such as heart attacks and strokes), cancer, chronic respiratory diseases (such as chronic obstructive pulmonary disease and asthma), and diabetes.

The initiative implemented seven projects in four countries: Somalia, Ivory Coast, Pakistan, and Ghana, benefiting 2,500 patients.



Number of beneficiaries:
2,500



ONE HEART – 2023-2024 WINTER CAMPAIGN

Qatar Charity launched the 2023-2024 winter campaign titled "One Heart", aiming to reach approximately 1.5 million people in 21 countries, including Qatar, at an estimated cost of around \$ 16 million.

The campaign focuses on Palestine due to the current challenging humanitarian conditions in the Gaza Strip, which have further worsened with the onset of winter. It also targets Syria, Sudan, Jordan, Bosnia, Somalia, Yemen, Afghanistan, Albania, Pakistan, Rohingya refugees, Bangladesh, Turkey, Central African Republic, Chad, Tunisia, Kyrgyzstan, Kosovo, Lebanon, Morocco and Qatar.



STORIES FROM THE FIELD

The stories from the field provide a glimpse into inspiring stories, experiences and triumphs of the individuals and communities we serve and the humanitarian workers at the forefront of emergency response.

Qatar Charity is grateful to all its heroes on the ground, risking their lives to support those in need and delivering critical aid during disasters, conflicts, and other crises.

Light Restored: Jamal's Journey

Jamal, a young boy from rural Kumasi, Ghana, helped his family herd cattle until an accident left him blind. Despite their limited resources, his family never lost hope. His father sought medical help, but the costs were beyond their means, shattering their dreams of restoring Jamal's sight. Jamal said, "Losing vision in both eyes is a challenging experience, especially if you knew the meaning of sight before. I have learned to imagine the world with my other senses, but it saddens me to think that I might spend my entire life this way."

Unable to afford treatment, Jamal was sent to a school for the blind in Wa, far from home, where he struggled to adapt for five long years. Hope came through Qatar Charity's "Ibsar" initiative, which funded the surgery Jamal needed. After the operation, Jamal's vision began to return, filling his life with renewed hope.

"I hope you accept my heartfelt thanks. I can smile a little now, and I believe brighter days are awaiting me and many of those like me," Jamal shared after his successful surgery.

A photograph of a man with a beard and short dark hair, wearing a dark jacket over a grey t-shirt, standing in front of a large glass entrance of a modern building. The image has a red tint. The text "From Tragedy to Triumph: Overcoming Adversity & Pursuing Higher Education" is overlaid on the image in white.

From Tragedy to Triumph: Overcoming Adversity & Pursuing Higher Education

Ali Hassan, a 21-year-old from Muzaffarabad, shares his inspiring story. "I lost my father in the 2005 earthquake when I was just two years old. My mother and I had no income and lived in a rented house. She started working for daily wages, but due to financial constraints, I couldn't pursue higher education." Ali's mother sought help from Qatar Charity and after assessment, Ali was enrolled in QC's Social Protection Program in 2013. Despite the challenges, he excelled in his studies and was

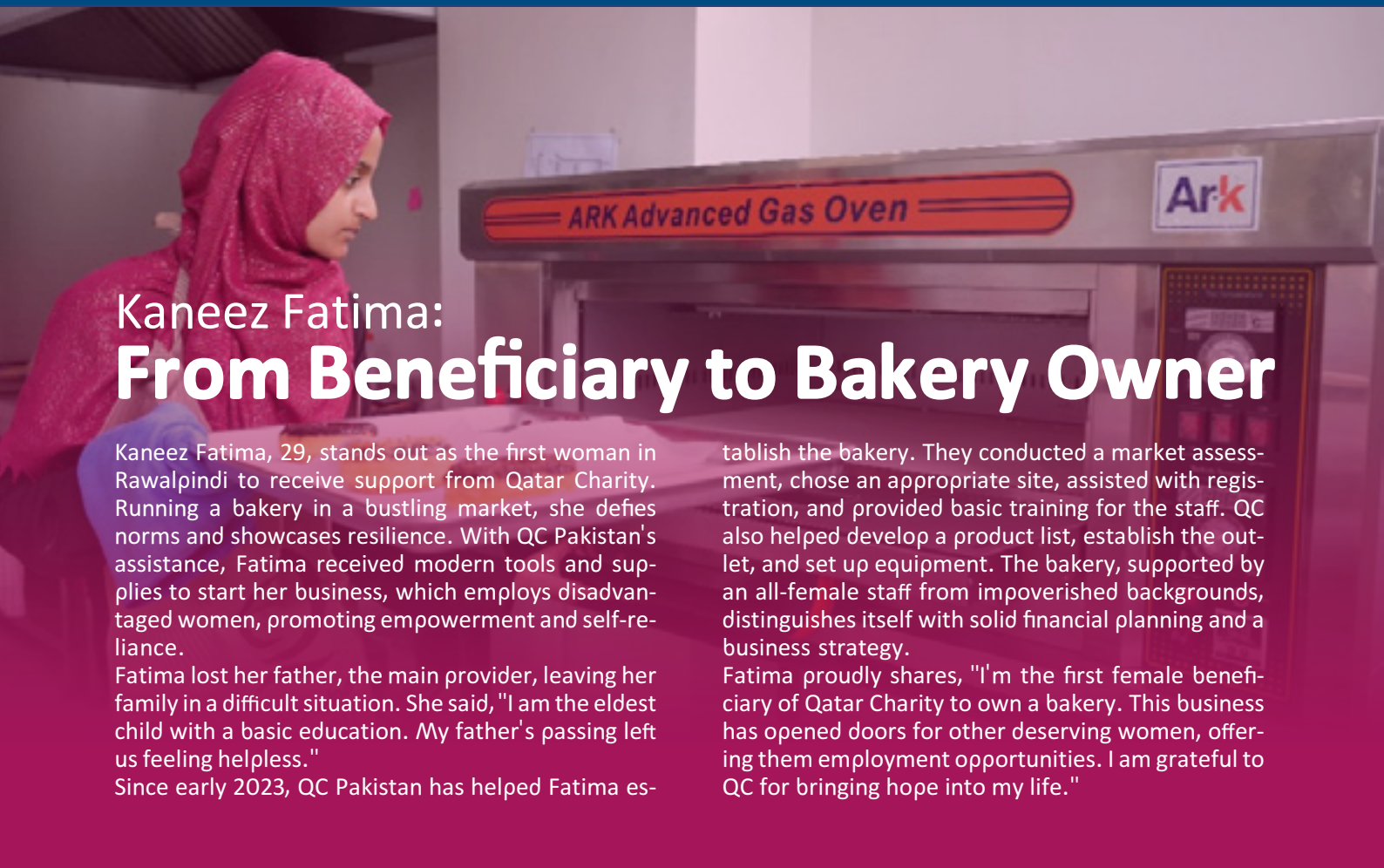
recently accepted into the BS Civil Engineering Program at Mirpur University of Science & Technology, where he is set to graduate in 2026. "My mother and I are incredibly grateful to Qatar Charity and my donor for supporting my education. I am passionate about helping other orphaned children like me who have to stop their education due to a lack of resources. I want to become an angel for deserving children, just as my donor has been for me."



From Local Beginnings to Global Success: The Story of Maxonal Cosmetics and Taher Al-Haj Mohammed

Taher Al-Haj Mohammed, originally from Aleppo, Syria, worked in cosmetics and essential oils before the Syrian crisis forced him to seek new opportunities in Turkey. In 2018, he moved to Turkey and licensed his company, Maxonal Cosmetics, in 2019. Navigating a new country's laws and business culture was challenging, but Taher remained determined. He learned about the "Scale Up" project by Qatar Charity, in partnership with the Qatar Fund for Development (QFFD) and SPARK organization, aimed at expanding small and medium-sized enterprises in Turkey. Accepted as one of the 200 participating companies, Taher underwent three months of intensive training in financial management, risk management, product

marketing, and brand management. The project provided essential guidance and support, with trainers visiting his workplace to help overcome obstacles and enhance his digital systems. Taher also participated in a business forum organized by Qatar Charity, where he networked with companies and investors, securing several agreements and gaining valuable knowledge. Thanks to the "Scale Up" project, Maxonal Cosmetics expanded within Turkey and began exporting to Australia, England, Germany, and Egypt. The company's success story continues as it aims for further growth and development.



Kaneez Fatima: From Beneficiary to Bakery Owner

Kaneez Fatima, 29, stands out as the first woman in Rawalpindi to receive support from Qatar Charity. Running a bakery in a bustling market, she defies norms and showcases resilience. With QC Pakistan's assistance, Fatima received modern tools and supplies to start her business, which employs disadvantaged women, promoting empowerment and self-reliance. Fatima lost her father, the main provider, leaving her family in a difficult situation. She said, "I am the eldest child with a basic education. My father's passing left us feeling helpless." Since early 2023, QC Pakistan has helped Fatima es-

tablish the bakery. They conducted a market assessment, chose an appropriate site, assisted with registration, and provided basic training for the staff. QC also helped develop a product list, establish the outlet, and set up equipment. The bakery, supported by an all-female staff from impoverished backgrounds, distinguishes itself with solid financial planning and a business strategy. Fatima proudly shares, "I'm the first female beneficiary of Qatar Charity to own a bakery. This business has opened doors for other deserving women, offering them employment opportunities. I am grateful to QC for bringing hope into my life."



PARTNERSHIPS

This year, Qatar charity built new partnerships and strengthened existing ones with the public sector, UN agencies, international NGOs, as well as the private sector within the framework of their commitment to corporate social responsibility.

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PARTNERSHIPS

Two Agreements with OCHA to Serve Displaced Yemenis

Qatar Charity in Yemen signed two partnership agreements with the United Nations Office for the Coordination of Humanitarian Affairs (OCHA) and START FUND to implement three projects in the sectors of health and water, sanitation, and hygiene (WASH), at a total cost of \$2.78 million. The projects are expected to benefit more than 177,000 people.



Agreement with IOM to Support Yemen's Most Vulnerable Communities

Qatar Charity signed an agreement with the International Organization for Migration (IOM) to provide immediate livelihood assistance to vulnerable households to meet urgent needs. In the framework of the Agreement, Qatar Charity will allocate \$500,000 to IOM to improve access to basic goods and services and support long-term livelihood opportunities for over 10,000 people in need.



Letter of Intent with King's College London to Support the Health Sector in Somaliland

Qatar Charity and King's College London signed a Letter of Intent to work together to address global challenges, starting with a project to deliver health improvements across the six regional hospitals in Somaliland, which serve over 45,000 patients each year. The collaboration also includes working with universities in Somaliland to deliver improvements to higher education doctors before entering the health system.

Qatar Charity Signed a Letter of Intent with OCHA to Ensure Reliable Humanitarian Assistance to Sudden and Neglected Crises

Qatar Charity signed a letter of intent with the United Nations Office for the Coordination of Humanitarian Affairs (OCHA) to support the work of OCHA and the Central Emergency Response Fund. The aim is to ensure the provision of reliable humanitarian assistance in sudden and neglected crises around the world.

Agreement with Qatar Fund for Development to Support Sudanese Refugees and IDPs

Qatar Charity signed an agreement with the Qatar Fund for Development (QFFD) to provide food baskets to families affected by the war and displacement crisis in the Republic of Sudan, valued at \$5.5 million.

Agreement with the International Rescue Committee (IRC) to Support Humanitarian Efforts in Sudan

Qatar Charity signed a cooperation agreement with the International Rescue Committee (IRC) for the integrated humanitarian response of displaced populations affected by the war in the Blue Nile State of Sudan.

Agreements Between UNHCR and Qatar Charity to Support Sudanese Refugees in Egypt and Chad and Other Humanitarian Response Projects in Lebanon, Yemen, Afghanistan, Bangladesh, Kenya, and Libya

Qatar Charity and UNHCR have signed eight project agreements with a total funding of \$8.7 million. Two agreements amounting to \$1.2 million to support more than 30,000 Sudanese refugees in Egypt and Chad through Zakat funds. With this contribution, UNHCR will provide cash assistance, WASH health facilities, and core relief items to 22,341 Sudanese refugees in Egypt to enable them to secure their most urgent needs such as rent, food, and healthcare. In addition, 7,790 Sudanese refugees in Chad will be provided with essential relief items, such as blankets, kitchen sets, sleeping mats, and jerrycans.

Six Project Agreements with UNICEF and WFP in Pakistan

Qatar Charity's Pakistan office signed six project agreements with UNICEF and WFP with a total funding of USD 3.2 million. The projects aim to focus on WASH and nutrition sectors in the different provinces of Pakistan. The total number of beneficiaries for these projects is more than one million persons.

Qatar Charity Signed a Project Agreement with ICRC for Support to Sudanese Refugees in Egypt

In this project, Qatar Charity supported Sudanese refugees in Egypt through multi-purpose cash assistance to 2,500 households to cover their most urgent needs between September and December 2023.

Four Agreements with START FUND in Nepal, Yemen and Somalia

In total, Qatar Charity signed four project agreements with START Fund for Yemen, Nepal, and Somalia with a total funding of USD 0.5 Million. These projects mainly focused on Cholera response, flooding, and anticipatory heatwave action in Nepal, Yemen, and Somalia.

Agreement with UNHCR to Support Refugees in Dadaab Camp, Kenya

In Kenya, the Qatar Charity office signed a project agreement with UNHCR, allocating USD 100,000 to aid refugees in Dadaab refugee camp. This support encompasses the construction of 500 household latrines, the establishment of a safe space for women and girls, the distribution of menstrual hygiene kits to 250 women and girls, as well as livelihood training, and the provision of startup kit for 30 women participating in the tie and dye program.

One Project Agreement with UNICEF to Support Somalia

In Somalia, Qatar Charity signed one project agreement with UNICEF with a total funding of USD 318,249 from UNICEF.



PARTNERING WITH THE PRIVATE SECTOR



Talabat

Partnered with the application to create dedicated pages showcasing Qatar Charity products, encouraging customers to donate. This collaboration helps increase both the application's revenues and donations.



Snoonu

Partnered with applications to create dedicated pages showcasing Qatar Charity products, encouraging customers to donate. This collaboration helps increase both the application's revenues and donations.



Rafeeq

Partnered with applications to create dedicated pages showcasing Qatar Charity products, encouraging customers to donate. This collaboration helps increase both the application's revenues and donations.



Al Meera Hypermarket

Al Meera suppliers donated a portion of their sales to initiatives supporting Qatar Charity. Al Meera also backed urgent relief campaigns, including providing 19,000 food baskets to Gaza.



Lulu Hypermarket

Over the past six years, suppliers have contributed a portion of their profits to the "Shop and Donate" initiative, held annually during Ramadan to support those in need.



QATAR AIRWAYS القطرية

Qatar Airways

Provided logistical support by transporting 50 tons of aid annually to countries in need, reflecting their commitment to humanitarian efforts.



Dukhan Bank

Dukhan Bank actively contributes to supporting relief campaigns and sponsoring many Qatar Charity programs and initiatives, the most important of which is the "Book of the Future" initiative. This initiative aims to enhance education and support students in need, helping them achieve a better future.



QIB

Qatar Islamic Bank (QIB) has contributed to supporting multiple relief campaigns over the years, consistently responding to areas in urgent need.



Ahli Bank

Ahli Bank has also supported multiple relief campaigns over the years, with its most prominent contribution being to areas in urgent need.



Doha Bank

Doha Bank has consistently supported multiple relief campaigns over the years, including significant support for areas in urgent need.

Approximately 1,000 restaurants participate in the allocation of revenues and profits

Many private entities, such as restaurants, cafes, and private companies, have contributed to the privatization initiative and the One Riyal initiative. These entities allocated a portion of their profits for a limited period to support various relief campaigns, such as those for the earthquakes in Turkey and Morocco and the Palestine campaign, reflecting their effective role in providing support and assistance to affected and needy groups.



Vodafone

Vodafone contributed a financial sum to support the "Iftar at Home" initiative during Ramadan. This initiative aims to provide iftar meals to needy families, reflecting the company's commitment to social responsibility and its desire to help society during the holy month.



Ooredoo

Ooredoo supports and contributes to many relief campaigns, initiatives, and programs affiliated with Qatar Charity, the most prominent of which is holding a charity auction for special numbers.



Al Abdulghani Motors

Al Abdulghani Motors contributed during Ramadan by supporting the Iftar initiative for fasting individuals and preparing a tent. This support aims to enhance social solidarity during the holy month.



Qatar Stock Exchange

Qatar Stock Exchange contributes annually to the "Mobile Iftar" initiative during Ramadan. This initiative aims to provide mobile iftar meals to those fasting, reflecting the Qatar Stock Exchange's commitment to supporting the community and participating in charitable work during the holy month.



Ooredoo Nojoom

In cooperation with Ooredoo, an initiative was launched to convert Nojoom points through the application into donations for the benefit of Qatar Charity.



Lesha Bank

Lesha Bank has contributed to supporting multiple relief campaigns over the years, with the most prominent being its support for the Palestine Campaign to aid relief efforts in Palestine.



University of Doha for Science and Technology

University of Doha for Science and Technology students and academics contributed to the Palestine Relief Campaign, reflecting the university and its academic community's commitment to their humanitarian and societal role in supporting humanitarian issues and helping alleviate the suffering of affected groups.



QNB

Qatar National Bank contributes to supporting relief campaigns by making financial contributions to various relief efforts, assisting and supporting affected groups.



Baladna

Baladna Company has supported multiple relief campaigns over the years, based on its societal and humanitarian role in providing support to those in need and contributing to alleviating burdens on affected groups.



Alkhaleej Takaful Insurance

Gulf Insurance Company contributed to the Turkey earthquake relief campaign, demonstrating its commitment to assisting and supporting communities affected by disasters, thus contributing to alleviating burdens on affected groups and achieving social solidarity.



Mazaya Real Estate Development

Mazaya Real Estate Development Company contributed to the Palestine Relief Campaign, based on its commitment to helping and supporting affected people in Gaza.





EVENTS

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This year, Qatar charity organized and participated in various international and local events and conferences and celebrated the launch of several of its initiatives across its field offices.



Global Refugee Forum Switzerland

Qatar Charity took part in the Global Refugee Forum hosted by UNHCR in Geneva, unveiling a commitment to assist and cater to the needs of one million refugees across MENA, Africa, and South Asia. This support encompasses the provision of WASH facilities, health services, shelter, quality education, and economic empowerment initiatives. Within Qatar Charity's engagement, an exhibition spotlighted three Syrian refugees who launched their own businesses, thanks to the collaborative economic empowerment project between Qatar Charity, Qatar Fund for Development, and SPARK.

Riyadh International Humanitarian Forum KSA

Qatar Charity participated in the 3rd Riyadh International Humanitarian Forum (RIHF) organized by the Humanitarian Aid and Relief Centre (KSrelief) in partnership with the United Nations and its humanitarian organizations. The two-day RIHF was attended by humanitarian leaders, donors, practitioners, researchers, and others from different countries of the world. The delegation of Qatar Charity was headed by its CEO Yousuf bin Ahmed Al-Kuwari.



2nd IOFS High-Level Forum on Food Security Qatar

Qatar Charity participated in the 2nd IOFS High-Level Forum on Food Security, shedding light on the role of civil society organizations in agricultural development and food security. A Memorandum of Agreement was also signed with the Islamic Organization for Food Security (IOFS) during the event.





COP28 UAE

UAE

Qatar Charity participated in the 28th UN Climate Change Conference of the Parties (COP 28), which took place from November 30 to December 12, 2023, in Dubai, United Arab Emirates. At COP 28, Qatar Charity's joint booth with RACA and QRC at the State of Qatar pavilion showcased its progress in environmental sustainability and Climate Change Projects, such as solar energy and greenhouse projects in more than 18 countries. The event serves as a platform for forging partnerships with like-minded international and sectoral organizations and for sharing insights and expertise on key energy, sustainability, and climate change issues.



Doha Forum 2023

Qatar

Qatar Charity participated in the exhibition within the framework of the Doha Forum's theme for 2023, "Building Shared Futures," which provides an ideal platform for showcasing the impact of Qatar Charity on various countries of the world and its contribution to creating justice, security, and sustainability in our interconnected world. By actively contributing to the sustainability agenda, Qatar Charity aims through its participation to share its experience and display the most outstanding stages and achievements of sustainable development projects in Syria, Sudan, and Kosovo.



Qatar Charity Organized a Panel Discussion on the Role of Non-State Actors in Countering Islamophobia

Qatar

Qatar Charity (QC), in cooperation with the United Nations Office of Counter-Terrorism (UNOCT) and Hamad Bin Khalifa University (HBKU), held a high-level panel discussion titled 'Countering Islamophobia: The Role of Nonstate Actors' to mark the UN International Day to Combat Islamophobia. The event was attended by UN officials, academics, experts, and those concerned with countering Islamophobia. The panel discussion focused on ways to counter Islamophobia, address the rising levels of hate crimes against Muslims and show solidarity against hate speech and the stigmatization of Muslims worldwide.



LDC 5

Qatar

Qatar Charity participated in The Fifth United Nations Conference on the Least Developed Countries (LDC5) which was held in Doha from 5 to 9 March 2023 to showcase its continuous commitment and support to the least developed countries. The Exhibitions offered a platform to explore topics that cover sustainable development issues pertinent to the Least Developed Countries, such as, poverty eradication, health, education, environment, women, and girls.



Qatar Charity Earns Five ISO Certifications Across Key Management Fields

Qatar Charity has achieved significant recognition by obtaining five ISO certifications from Bureau Veritas in key management areas: Information Security Management Systems, Quality Management System, Risk Management System, Compliance Management System, and Customer Service Call Center. These prestigious certifications underscore QC's commitment to excellence in these crucial management files. They also highlight QC's dedication to enhancing compliance and fulfilling the expectations and satisfaction of its donors.

ISO 27001:2022 - Information Security Management Systems

This certification underscores Qatar Charity's commitment to protecting data against cyber threats and maintaining privacy. It enhances confidence among beneficiaries and stakeholders, ensuring comprehensive data protection.

ISO 9001:2015 - Quality Management System

Achieving this certification demonstrates Qatar Charity's dedication to continuous improvement and meeting the expectations of donors, stakeholders, and beneficiaries with high quality and effectiveness. It supports better product and service delivery and strengthens Qatar Charity's competitive edge.

ISO 31000:2018 - Risk Management System

By adopting this standard, Qatar Charity can manage and evaluate various risks, from legal and environmental to strategic and governance risks. This commitment helps maintain business continuity and avoid disruptions.

ISO 37301:2021 - Compliance Management System

This certification reinforces Qatar Charity's dedication to good governance, integrity, and adherence to laws and regulations. It ensures that the organization operates in compliance with all relevant legal frameworks, both within Qatar and internationally.

ISO 18295-1:2017 - Customer Service Call Center

This certification confirms the efficiency and effectiveness of Qatar Charity's call centers in understanding and fulfilling customer needs, using the latest international systems to ensure exceptional customer service and minimize complaints.

HIGHLIGHTS

In 2023, Qatar Charity was honored with an international award and multiple certificates pertaining to administrative systems, all compliant with international standards and specifications.



Excellence Award in Islamic Social Responsibility

Qatar Charity was awarded the Excellence Award (Islamic Social Responsibility) 2023, as part of the 13th Global Islamic Finance Awards (GIFA) 2023, in Dakar, Senegal, in a ceremony attended by the Senegalese President Macky Sall. The award was given to Qatar Charity, in recognition of its outstanding contributions to Islamic finance through various instruments like Zakat and almsgiving (Sadaqah).



Validation Letter

Qatar Charity obtained a 'Validation Letter' from the Core Humanitarian Standards (CHS) Alliance after completing a self-assessment conducted by Qatar Charity with support from the CHS Alliance in July 2023. The letter confirmed that Qatar Charity has demonstrated its official commitment to learning to apply the Core Humanitarian Standards for quality and accountability. Accordingly, it was officially recognized and listed among the verified organizations on the CHS alliance's official website.



Personality of the Year for Social Responsibility in Qatar

During the Qatar Social Responsibility Conference and Exhibition at Qatar University, Mr. Yousef Ahmed Al-Kuwari, CEO of Qatar Charity, was honored as the Social Responsibility Personality of the Year. This recognition highlights his dedication and Qatar Charity's ongoing efforts in relief and community development.





SEE YOU IN 2024

